

July 1, 2014

RE: Burglar Alarms – Permits and False Alarm Activation Fee Increase

Dear Alarm Owner,

Glendale Municipal Code Section 8.12.100 requires that any residence or business located in Glendale having or planning to install an emergency alarm system must apply for and keep current an alarm permit with the Glendale Police Department.

EFFECTIVE AUGUST 1, 2014, THE COST OF AN ALARM PERMIT AND FEES FOR RESPONDING TO FALSE ALARMS WILL INCREASE.

Each year, the Glendale Police Department responds to more than 2,200 false alarm activation calls costing taxpayers almost \$1.7 million each year. Equally as important in these days of shrinking resources, these false alarm responses take officers away from crime prevention and intervention duties that keep Glendale one of the safest cities in the United States.

Glendale's False Alarm program seeks to minimize costs to residents and businesses with no or infrequent false alarms. Alarm owners with NO false alarms over a full twelve-month period, will not be charged a permit fee for the ensuing year. So, no false alarms – no permit fee - ever again.

Alarm owners with frequent false alarms will see increases in false alarm activation fees. The goal in increasing response fees is to make alarm owners more aware of false alarms and reduce the number of false alarm calls.

The new permit and alarm schedules are attached. Please contact the Glendale Police Department Alarm Desk if you have questions at 818-548-4044. You can also find information online by going to the City of Glendale website at: www.glendaleca.gov, - Police Department, Services and Fees.

Sincerely,

Jay Kreitz,
Police Business Administrator