ALARM.COM™
THE WAY SECURITY SHOULD BE℠

always secure

in control

and aware

Using the
Alarm.com Website

Welcome

Thank you for choosing Alarm.com. "Using the Alarm.com Website" is a screen-by-screen guide that shows how to use the Alarm.com customer website. A sample Alarm.com customer account is used to illustrate the interactive and user-friendly features available on the Alarm.com website. See how to check current system status, arm or disarm through the web, and more!

For your convenience, we have included a Table of Contents in this guide. The Table of Contents indicates where in the guide each of the Tabs and corresponding Subtabs of the Alarm.com website are described.

A number of the features we describe in this guide are optional to your Alarm.com system. If you see a feature that interests you but don't have in your Alarm.com system, please contact your Dealer for more information.

Please also note that there is online help on each page in the Alarm.com website that will provide you with further assistance. Thank you for using Alarm.com!

Table of Contents

Important Note: If you currently subscribe to Alarm.com's Wireless Signal Forwarding Service Plan, you will not have the features described in this guide other than the forwarding of alarm signals to your Central Station. If you have questions on this or would like to subscribe to any of the features described in this guide, please contact your Alarm.com Dealer.

Home: Logging In

Customer Log in: Login to access your Alarm.com system from anywhere with an Internet connection by going to www.alarm.com. Your Dealer may also have a customized login page you can use.
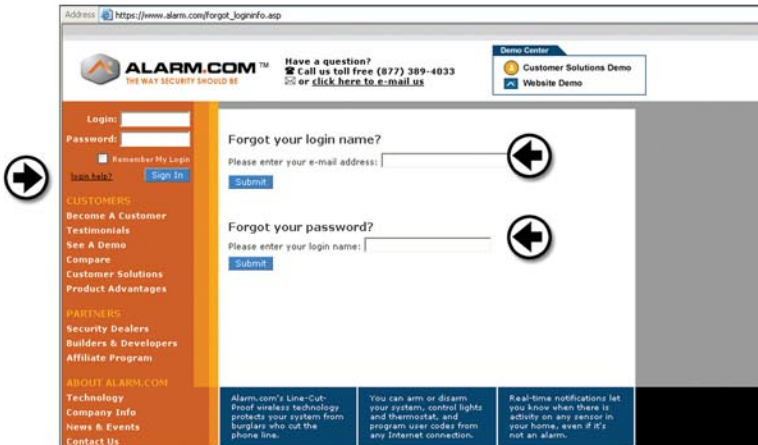
Forgot Login and Password: Alarm.com can send your login name and password to your e-mail address if you can't remember it.

Security: System Status

Website Layout: The Alarm.com website consists of 'Tabs', such as the Security and People tabs. The current Tab you're on is highlighted in dark blue. For each tab, there are one or more 'Subtabs', which are listed in the dark blue bar underneath the Tabs. The currently viewed Subtab is in bold and surrounded by brackets [ ].

Check Current System Status: The Status Panel tells you the current arming status of your system, indicates if any sensors are open*, and indicates if your system has reported any alarms or issues.

Your system can be in 1 of 3 arming states – Disarmed, Armed Stay, and Armed Away. Use the drop-down menu to change the arming state. Clicking the 'set' button will send your chosen command to your control panel.

*Sensor Activity is only displayed if you have subscribed to Alarm.com's Advanced Interactive package. Contact your Alarm.com Dealer for details.
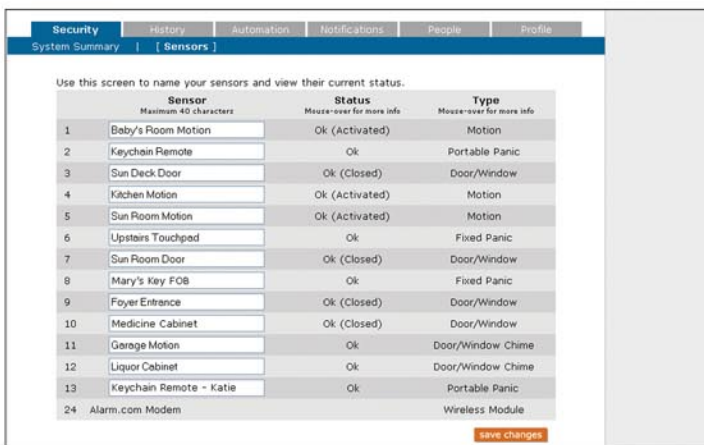
Security: Remote Arming
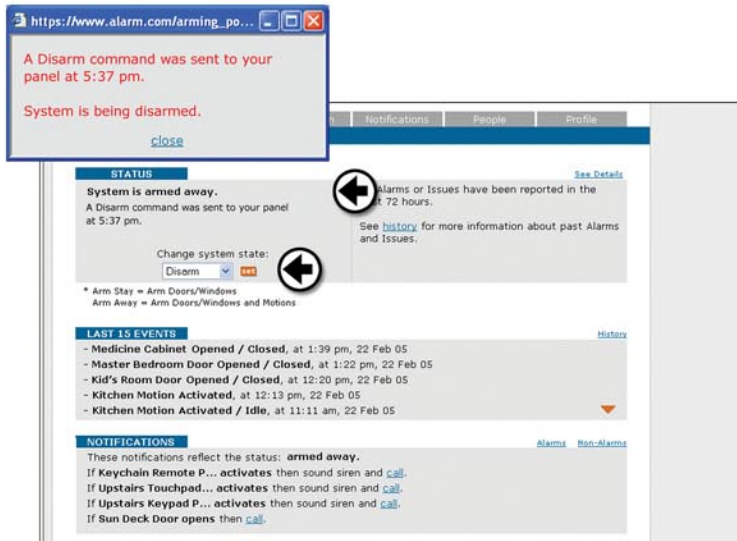
Arming and Disarming: When your system is armed, the screen looks like this. To disarm your system, use the drop down menu, choose Disarm, and then click on the 'set' button. A popup window will appear indicating that a disarm command is being sent to your system. After about a minute the popup window will disappear and the System Summary web page will automatically refresh to the new state. To arm the system, follow the above procedure, but choose Arm Stay or Arm Away instead of Disarm.

Note: You can not go from an Armed Away state to an Armed Stay state or vice versa. First you must Disarm, then go to the desired state.
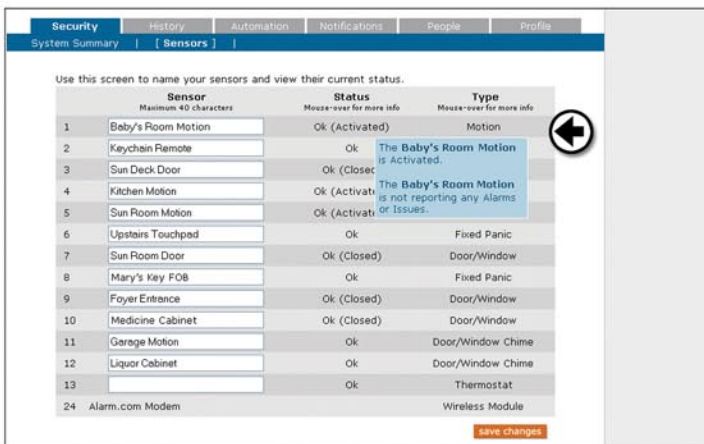
Security: Sensors

Use this screen to name your sensors and view their current status.

	Sensor Maximum 40 characters	Status Mouse-over for more info	Type Mouse-over for more info
1	Baby's Room Motion	Ok (Activated)	Motion
2	Keychain Remote	Ok	Portable Panic
3	Sun Deck Door	Ok (Closed)	Door/Window
4	Kitchen Motion	Ok (Activated)	Motion
5	Sun Room Motion	Ok (Activated)	Motion
6	Upstairs Touchpad	Ok	Fixed Panic
7	Sun Room Door	Ok (Closed)	Door/Window
8	Mary's Key FOB	Ok	Fixed Panic
9	Foyer Entrance	Ok (Closed)	Door/Window
10	Medicine Cabinet	Ok (Closed)	Door/Window
11	Garage Motion	Ok	Door/Window Chime
12	Liquor Cabinet	Ok	Door/Window Chime
13	Keychain Remote – Katie	Ok	Portable Panic
24	Alarm.com Modem		Wireless Module

save changes

System Sensor List: The 'Sensors' Subtab shows each of your system components. You can use the textboxes to create specific, customized descriptions for each sensor. Click 'save changes' when you're done.

Important! Changing sensor names here will not change the names on your system keypads, so we recommend using this feature to add descriptive details to sensors, such as associating Key FOBs with the people who will use them. These descriptions will be shown throughout the website and in your sensor notifications.

Use this screen to name your sensors and view their current status.

	Sensor Maximum 40 characters	Status Mouse-over for more info	Type Mouse-over for more info
1	Baby's Room Motion	Ok (Activated)	Motion
2	Keychain Remote	Ok	
3	Sun Deck Door	Ok (Closed	
4	Kitchen Motion	Ok (Activate	
5	Sun Room Motion	Ok (Activate	
6	Upstairs Touchpad	Ok	Fixed Panic
7	Sun Room Door	Ok (Closed)	Door/Window
8	Mary's Key FOB	Ok	Fixed Panic
9	Foyer Entrance	Ok (Closed)	Door/Window
10	Medicine Cabinet	Ok (Closed)	Door/Window
11	Garage Motion	Ok	Door/Window Chime
12	Liquor Cabinet	Ok	Door/Window Chime
13		Ok	Thermostat
24	Alarm.com Modem		Wireless Module

The **Baby's Room Motion** is Activated.

The **Baby's Room Motion** is not reporting any Alarms or Issues.

save changes

Check Sensor Status*: Move your mouse over the Status column to get a complete status description of each sensor. By mousing over the Type column, you can get details of how each sensor will behave depending on the arming state of the panel.

*Sensor activity (i.e. if a door is open or closed) is only displayed if you have subscribed to Alarm.com's Advanced Interactive Package. Contact your Alarm.com Dealer for details.

History: Overview

Event Overview: The History Tab provides ways of viewing system activity. On the Today's Events Subtab, you can see 60 days of history* by choosing from the day, month, and time period pull downs. You can also download this information for viewing in another application or for archival purposes by clicking on one of the download icons at the bottom of the page.

*Sensor Activity history is only displayed if you have subscribed to Alarm.com's Advanced Interactive package. Contact your Alarm.com Dealer for details.

History: Search

Search: If you want to perform a more customized search, choose 'Search by Device' or 'Search by Event'. Customize your search by specifying the device/event, and time frame. Search by Device allows you to see activity on a given sensor or sensor type such as all openings of a closet, a door, or medicine cabinet*, and Search by Event allows you to search by types of panel events such as system armings and disarmings.

*Sensor Activity history is only displayed if you have subscribed to Alarm.com's Advanced Interactive package. Contact your Alarm.com Dealer for details.

People: Address Book
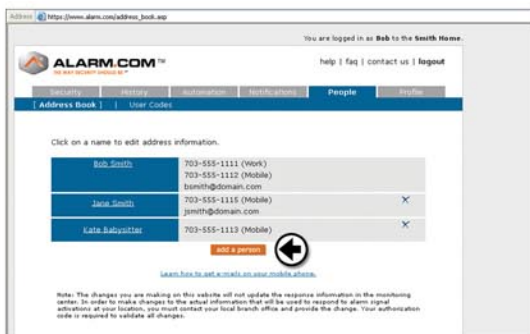
Address Book Overview: The 'Address Book' Subtab in the People Tab shows all of the users in your Alarm.com Address Book. Click the 'add a person' button for additional individuals. To delete users, their contact information, and their user codes from the system, click on the 'X' corresponding to the user name.

Note: If you are using Alarm.com to manage users, always program user codes through the Alarm.com website and not through the panel itself to ensure user code synchronization between the website and the security panel. The Alarm.com website will automatically program your panel with the new or changed user codes, but changes made on the panel will not be received by Alarm.com.

Add a Person: After clicking the 'add a person' button on the Address Book Subtab, you can add a person by entering their first and last name. You can then add phone number* and e-mail addresses for that person by clicking on the corresponding links. To add a mobile phone text message address, click on the link 'Learn how to get e-mails on your mobile phone.' Click on save changes when you're done. Once you've added a person, you can then click on the User Codes Subtab to assign a user code.

*You will only be able to enter phone numbers into the website if you have subscribed to one of Alarm.com's optional automated voice notification features. Contact your Alarm.com Dealer for more details.

People: User Codes

User Codes: You may use the User Codes Subtab to assign a 4-digit code to people in your Address Book and set up types of access. Their user ID is reported to Alarm.com and viewable on the website whenever the system is armed or disarmed. With this, you can see who is arming and disarming your system and when they are doing so through the History tab. Checking/unchecking the Panel Access box adds/removes the user code from the panel. The optional voice access feature lets you enter your user code into your phone to cancel alarms when you receive an Alarm.com automated voice notification*.

Note: You may only modify user codes when the system is in a Disarmed state.

*You will only be able to grant voice access if you have subscribed to one of Alarm.com's optional automated voice notification features. Contact your Alarm.com Dealer for more details.

Notifications: Non-Alarms

Normal Activity: Normal Activity notifications are for sensor activity* that may occur when the system is disarmed, such as a medicine cabinet or valuables drawer being opened. Users may receive e-mails or text messages on their mobile phone for such events by 1) checking the box next to the desired contact address(es) to receive the notification and 2) placing a check next to the sensor(s) for which they wish to receive notifications.

Non-Alarms: You may also choose to be notified on Non-Alarm Events such as system armings and disarmings, power failures, etc. Check the box next to the event you wish to be notified about, check the box of the contact address to receive the notification, then click on the 'save changes' button.

*Normal Activity Notifications for sensor activity is an optional feature. If you don't have this feature but would like to have it, please contact your Alarm.com Dealer.

Notifications: Alarms

Alarms: If your system issues an alarm, Alarm.com can send people from your Alarm.com Address Book an e-mail or mobile phone text message with alarm details. This notification is in addition to and separate from any alarm reporting to your Security Dealer's Central Station Monitoring Center (contact your Alarm.com Dealer for more details). To choose which users would be sent messages in the event of alarms, check the box next to their contact address(es). To choose the devices from which you would like to receive Alarm.com e-mail notifications, check the box next to device names on the Alarms web page. If you have the optional Voice Notifications for Alarms feature from Alarm.com, Alarm.com can also call designated phone numbers up to 3 times each and provide an automated voice message indicating the alarm event. Also, if the contact has the optional Voice Access feature enabled*, the contact may cancel the alarm by sending a disarm command through the phone.**

*See page 8 - People: User Codes

 **Canceling the alarm may not stop emergency dispatch from your Central Station. If the cancellation is made quickly, the Central Station will likely receive it but you should always call the Central Station after a False Alarm to make sure that the alarm has been cancelled.

Notifications: Central Station

You are logged in as **Bob** to the **Smith Home**.

ALARM.COM™
THE WAY SECURITY SHOULD BE ™

help | faq | contact us | **logout**

| Security | History | Automation | **Notifications** | People | Profile |

Non-Alarms | Alarms | [Central Station]

Your Alarm.com system is currently set up with central station monitoring. In the event of an alarm situation, Alarm.com will be able to forward alarms to your central station. The central station will then try to verify the alarm, and may notify fire, police, or emergency medical help. Because Alarm.com is wireless, alarms will be forwarded to your central station even if the phone line is cut or damaged.

If your system issues an alarm, Alarm.com will follow the Alarm Notification sequence on the Alarm Notification screen to contact members of your Address Book via e-mail. At the same time, a live operator from your central station will be trying to contact you to verify the alarm.

For your reference, your central station account information is shown below:

Account Number:	9999
Alarm Company:	Your Alarm Company
Alarm Company Contact:	John Doe
Phone Number:	555-555-5555
E-mail:	JohnDoe@AlarmCompany.com
Is Phoneline Failure Required:	Yes

Home | Contact Us | Privacy Policy | Terms & Conditions
Copyright 2005, Alarm.com

Central Station: The Central Station page indicates whether or not you have Central Station Monitoring and what your Central Station account information is. Please contact your Alarm.com Dealer for more information on your Central Station configuration.

If you have Central Station Monitoring, then your security dealer has set up your account to report arms to a Central Station. When there is an alarm, your alarm signal will be sent to the Central Station and the Central Station will follow its response procedures. These procedures vary by security provider.

Automation: Lights

Lights: To add a light to be controlled via a X-10 controller, set the appropriate device number on the X-10 control, then add the light to the Alarm.com system by selecting the same device number on the Lights Subtab and entering in a Light Name. You can also turn on or off any Current Lights in the system.

Note: Automation is an optional Alarm.com feature. Please contact your Alarm.com Dealer for more information.

Light Schedules: Choose a light, and the days of the week you want the schedule to be active. Then choose what time the light should go on and off, and click on 'save schedule'. Each light can have multiple schedules. You can delete a current schedule by clicking on the 'X' next to the schedule.

Sensor-Light Interactions: You may also set lights to turn on or off based upon sensor activities (i.e. turn on the front hall light for five minutes after the front door opens).

Need help?

E-mail help@alarm.com
or contact your Alarm.com Dealer

Alarm.com Terms

A1. For purposes of the terms and conditions in these Sections A1 through A10 ("Alarm.com Terms"), the following words and phrases have the following meanings:
"Alarm.com Services" means services that Alarm.com Incorporated ("Alarm.com") uses commercially reasonable efforts to provide to end-user customers who become Subscribers under the Subscription Agreement.
"Alarm.com-ready Products" means products, such as Alarm.com-ready security systems, that enable use of Alarm.com Services.
"Customer Agreement" means the agreement between Dealer and Dealer Customer that contains or incorporates these Alarm.com Terms.
"Dealer" means the dealer from which an end-user customer purchases products, services, or both under an agreement that contains or incorporates these Alarm.com Terms.
"Dealer Customer" means the end-user customer of Dealer purchasing products, services, or both from Dealer under an agreement that contains or incorporates these Alarm.com Terms. If you are an end-user customer making such a purchase, "Dealer Customer" means you.
"Subscriber" means an end-user customer with one or more properly-installed Alarm.com-ready Products who has entered into the Subscription Agreement.
"Subscription Agreement" means the agreement between Alarm.com and an end-user customer pursuant to which Iarm.com uses commercially reasonable efforts to provide services to such end-user customer.

A2. Pursuant to this Customer Agreement, Dealer is selling Dealer Customer certain Alarm.com Services, one or more Alarm.com-ready Products, or both. Dealer Customer acknowledges and agrees that (a) the receipt of any Alarm.com Services requires that Dealer Customer assent to the Subscription Agreement, which Alarm.com may modify from time to time in accordance with its terms, (b) before entering into this Customer Agreement, Dealer Customer has had the opportunity to read and review the Subscription Agreement, which is currently available on the Internet at www.alarm.com, (c) Dealer Customer assents to the Subscription Agreement, including all its terms and conditions, and (d) if Dealer Customer does not confirm its assent to the Subscription Agreement when asked to do so as part of the Alarm.com subscription process or decides not to remain a Subscriber, or if for any reason Alarm.com Services become unavailable at Dealer Customer's location or otherwise, Dealer Customer will have no right of refund, return, or deinstallation or other recourse with respect to any Alarm.com Services or any Alarm.com-ready Product, except if and to the extent otherwise required by law.

A3. Alarm.com-ready Products do or may contain proprietary software of Alarm.com ("Embedded Software"). Alarm.com solely owns and shall retain all right, title, and interest, including all intellectual property rights, in and to the Embedded Software and all other Alarm.com materials (together, "Alarm.com Materials") and Alarm.com Services. Dealer Customer shall not (a) use, or cause or permit any other Person to use, any Alarm.com Materials or Alarm.com Services to design, build, market, or sell any similar or substitute product or service, or (b) cause, perform, or permit (i) the copying, decompilation, disassembly, or other reverse engineering of any Alarm.com Materials, (ii) the transferring or purported resale or sublicensing of any Alarm.com Materials, or (iii) the removal, delivery, or exportation of any Alarm.com-ready Materials outside the Territory or any other act in violation of any relevant export laws or regulations. "Person" means any natural or legal person or association of natural or legal persons, whether or not having a separate legal dentity, including any individual, corporation, limited liability company, partnership, or joint venture.

A4. THE SOLE WARRANTY PROVIDED BY ALARM.COM WITH RESPECT TO ALARM.COM SERVICES IS A LIMITED WARRANTY TO SUBSCRIBERS IN THE SUBSCRIPTION AGREEMENT TO USE COMMERCIALLY REASONABLE EFFORTS TO CORRECT OR BYPASS A MATERIAL DEFECT IN ALARM.COM SERVICES, IN ACCORDANCE WITH THE TERMS AND CONDITIONS OF THE SUBSCRIPTION AGREEMENT ("LIMITED WARRANTY"). THE LIMITED WARRANTY IS NOT EXTENDED TO DEALER CUSTOMER, EXCEPT IF AND TO THE EXTENT DEALER CUSTOMER BECOMES AND REMAINS A SUBSCRIBER, OR TO ANY OTHER PERSON. EXCEPT FOR THE LIMITED WARRANTY WITH RESPECT TO ALARM.COM SERVICES, ALL ALARM.COM SERVICES AND ALL ALARM.COM MATERIALS THAT ARE OR MAY BE PROVIDED BY ALARM.COM ARE PROVIDED "AS IS," WITH ALL FAULTS. TO THE MAXIMUM EXTENT PERMITTED BY LAW, ALARM.COM DISCLAIMS (A) ALL EXPRESS WARRANTIES TO DEALER CUSTOMER, OTHER THAN THE LIMITED WARRANTY IF AND TO THE EXTENT DEALER CUSTOMER BECOMES A SUBSCRIBER, (B) ALL IMPLIED WARRANTIES TO DEALER CUSTOMER, AND (C) ALL WARRANTIES TO OR FOR THE BENEFIT OF ANY OTHER PERSON, WHETHER EXPRESS OR IMPLIED. THE IMPLIED WARRANTIES DISCLAIMED HEREIN, TO THE MAXIMUM EXTENT PERMITTED BY LAW, INCLUDE ALL WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, ACCURACY, SYSTEMS INTEGRATION, QUIET ENJOYMENT, OR NON-INFRINGEMENT. EXCEPT FOR THE LIMITED WARRANTY, THE ENTIRE RISK AS TO SATISFACTORY QUALITY, PERFORMANCE, ACCURACY, AND EFFORT OF ALL ALARM.COM SERVICES AND ALL ALARM.COM MATERIALS SHALL BE WITH DEALER CUSTOMER. ALARM.COM SHALL HAVE NO RESPONSIBILITY FOR ALARM.COM-READY PRODUCTS, WHICH ARE MANUFACTURED BY THIRD PARTIES.

A5. WITHOUT LIMITING THE PRECEDING CLAUSE (SECTION A4), DEALER CUSTOMER UNDERSTANDS THAT ALARM.COM IS NOT AN INSURER, THAT INSURANCE, IF ANY, SHALL BE OBTAINED BY DEALER CUSTOMER, AND THAT THE AMOUNTS PAYABLE TO ALARM.COM HEREUNDER REFLECT THE SCOPE OF LIABILITY AS SET FORTH IN THIS AGREEMENT AND ARE UNRELATED TO THE VALUE OF ANY PROPERTY OF DEALER CUSTOMER OR ANY OTHER PERSON. DEALER CUSTOMER SHALL LOOK EXCLUSIVELY TO ITS INSURER TO RECOVER FOR ANY LOSS, DAMAGE, OR INJURY, AND DEALER CUSTOMER RELEASES AND WAIVES ALL RIGHT OF RECOVERY AGAINST ALARM.COM ARISING BY WAY OF SUBROGATION. ALARM.COM MAKES NO EXPRESS OR IMPLIED WARRANTY TO DEALER CUSTOMER OR ANY OTHER PERSON, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS, THAT ANY ALARM.COM SERVICES OR ALARM.COM-READY PRODUCT WILL AVERT OR PREVENT OCCURRENCES, OR THE CONSEQUENCES THEREFROM, WHICH ANY SUCH ALARM.COM SERVICES OR ALARM.COM-EADY PRODUCT MAY BE DESIGNED TO DETECT OR AID IN DETECTING.

A6. DEALER CUSTOMER DOES NOT DESIRE THIS CUSTOMER AGREEMENT TO PROVIDE FOR FULL LIABILITY OF ALARM.COM AND AGREES THAT (A) ALARM.COM SHALL BE EXEMPT FROM LIABILITY FOR LOSS, DAMAGE, OR INJURY DUE DIRECTLY OR INDIRECTLY TO OCCURRENCES, OR CONSEQUENCES THEREFROM, OR THE FAILURE TO AVERT OR PREVENT SUCH OCCURRENCES OR CONSEQUENCES, WHICH OCCURRENCES ANY ALARM.COM SERVICES OR ANY ALARM.COM-READY PRODUCT MAY BE DESIGNED TO DETECT OR AID IN DETECTING, (B) IF ALARM.COM SHOULD BE FOUND LIABLE FOR LOSS, DAMAGE, OR INJURY DUE TO A FAILURE OF, OR OTHERWISE INVOLVING OR RELATED TO, ANY ALARM.COM SERVICES OR ALARM.COM-READY PRODUCT IN ANY RESPECT, ALARM.COM'S TOTAL LIABILITY SHALL BE LIMITED TO ITS LIABILITY, IF ANY, UNDER THE SUBSCRIPTION AGREEMENT, AND IN ANY EVENT TO AN AGGREGATE SUM EQUAL TO 10% OF THE ANNUAL CHARGE FOR ALARM.COM SERVICES TO DEALER CUSTOMER OR $250, WHICHEVER IS GREATER, AS THE AGREED UPON DAMAGES AND NOT AS A PENALTY, AND AS THE EXCLUSIVE REMEDY, AND (C) THAT ALL PROVISIONS IN THIS SECTION A6 SHALL APPLY IF LOSS, DAMAGE, OR INJURY, IRRESPECTIVE OF CAUSE OR ORIGIN, RESULTS DIRECTLY OR INDIRECTLY TO ANY PERSON OR PROPERTY FROM PERFORMANCE OR NONPERFORMANCE OF OBLIGATIONS IMPOSED BY ANY AGREEMENT OR FROM NEGLIGENCE, ACTIVE OR OTHERWISE, OF ALARM.COM, ANY OF ITS AFFILIATES OR PROVIDERS, OR ANY EMPLOYEES, OFFICERS, DIRECTORS, AGENTS, OR REPRESENTATIVES OF ALARM.COM OR ANY OF ITS AFFILIATES (AS DEFINED BELOW) OR PROVIDERS. "AFFILIATE" MEANS ANY OTHER PERSON THAT, DIRECTLY OR INDIRECTLY, OWNS OR CONTROLS, IS OWNED OR ONTROLLED BY, OR IS UNDER COMMON OWNERSHIP OR CONTROL WITH, ALARM.COM.

A7. EXCEPT FOR THE LIMITED LIABILITY OF ALARM.COM SET FORTH IN THE PRECEDING CLAUSE (SECTION A6), NEITHER ALARM.COM NOR ANY OF ITS AFFILIATES OR PROVIDERS SHALL HAVE ANY LIABILITY FOR ANY LOSS, DAMAGE, OR INJURY WHATSOEVER IN ANY WAY RELATING TO ANY ALARM.COM SERVICES OR ALARM.COM-READY PRODUCT, INCLUDING ANY LOSS, DAMAGE, OR INJURY RESULTING FROM ANY BREACH OF THIS AGREEMENT OR NEGLIGENCE, ACTIVE OR OTHERWISE, INCLUDING ANY LOSS ARISING OUT OF ANY MISTAKES, OMISSIONS, INTERRUPTIONS, DELAYS, ERRORS, OR DEFECTS IN ANY SERVICES OR TRANSMISSION OF SERVICES OR FOR LOSSES OR DAMAGES ARISING OUT OF FAILURE TO MAINTAIN PROPER TANDARDS OF MAINTENANCE AND OPERATIONS.

A8. IN NO EVENT SHALL ALARM.COM OR ANY OF ITS AFFILIATES OR PROVIDERS BE LIABLE FOR ANY LOSS OF USE, LOSS OF PROFITS, INTERRUPTION OF BUSINESS, OR INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL, OR EXEMPLARY DAMAGES OF ANY KIND, REGARDLESS OF THE FORM OF ACTION WHETHER IN CONTRACT, TORT, OR OTHERWISE, EVEN IF ALARM.COM HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES AND EVEN IF A LIMITED REMEDY FAILS OF ITS ESSENTIAL PURPOSE OR IS DEEMED UNCONSCIONABLE. THE EXCLUSION OF DAMAGES IN THIS SECTION A8 IS INDEPENDENT OF ANY AGREED EMEDY.

A9. Dealer Customer (a) acknowledges, accepts, and agrees to be legally bound by these Alarm.com Terms, (b) waives all claims of liability not expressly permitted hereunder, on Dealer Customer's own behalf and on behalf of any member of or visitor to Dealer Customer's household and any other person entering any premises of Dealer Customer or other premises on which Dealer Customer uses any Alarm.com Services or Alarm.com Materials, and (c) represents and warrants that Dealer Customer has full authority to grant such waiver and otherwise to enter into the Customer Agreement. Dealer Customer shall indemnify, defend, and hold harmless Alarm.com, its Affiliates, its providers, and all employees, officers, directors, agents, and representatives of Alarm.com, its Affiliates, and its providers from and against any and all liability, damage, cost, loss, and expense, including reasonable counsel fees, arising from any claim, suit, action, proceeding, or emand by any Person on whose behalf Dealer Customer makes such waiver.

A10. If any provision of these Alarm.com Terms or the application of any such provision to any person or circumstance shall be held invalid, illegal, or unenforceable in any respect, such invalidity, illegality, or unenforceability shall not affect any other provision of these Alarm.com Terms. Alarm.com and Dealer Customer intend that all disclaimers of warranties, limitations of liability, and exclusions of damages in these Alarm.com Terms shall be upheld and applied to the maximum extent permitted by law. Alarm.com is an intended third-party beneficiary of these Alarm.com Terms and shall have the right to enforce and/or otherwise invoke any and all provisions set forth in any of these Alarm.com Terms directly against Dealer Customer and/or any Person on whose behalf Dealer Customer makes any waiver herein. The words "include" and "including," as used in these Alarm.com Terms, mean, respectively, "include but are not limited to" and "including but not limited to."